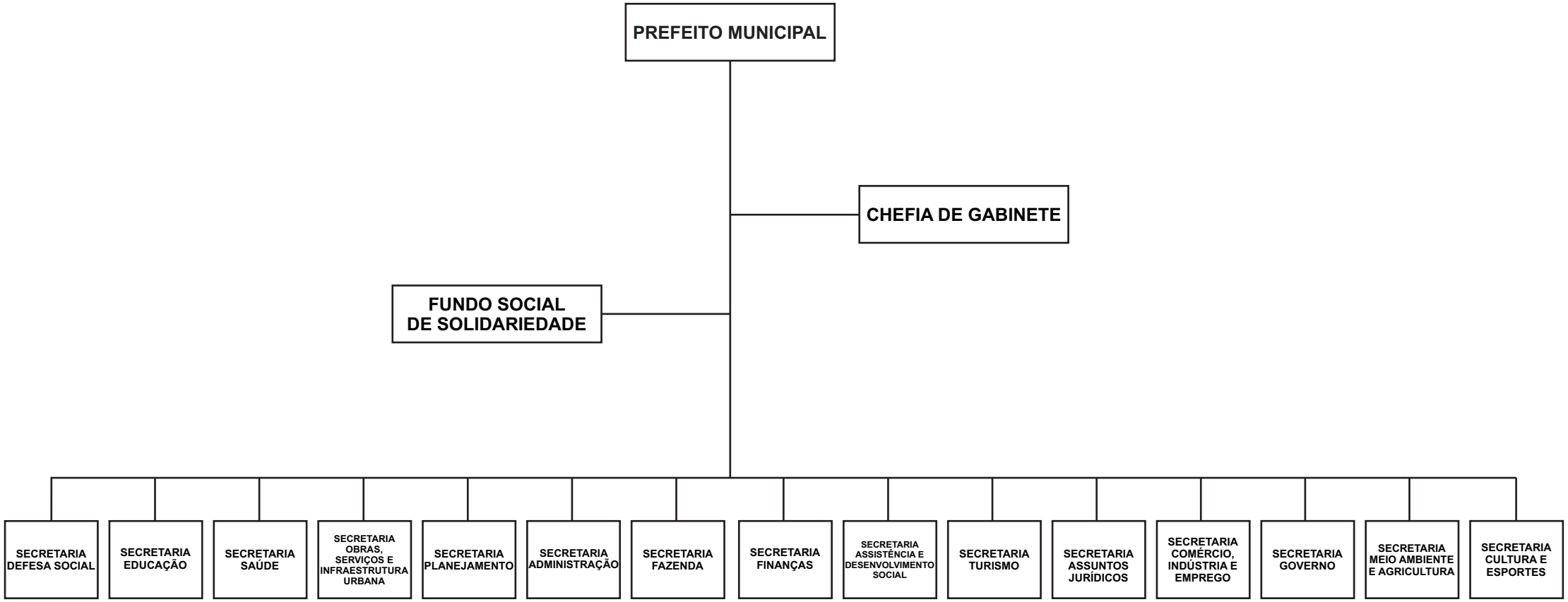ORGANOGRAMA GERAL